

Emergency Responders - Information

Registering your address with emergency responders helps them be prepared to better assist you in an emergency.

SPECIAL POPULATION LIST FOR EMERGENCY RESPONDERS

People with Special Needs can call to register their disability with 911. When a registered address has an emergency call, that information will automatically pop-up in the responder's information. Whenever possible, callers should also identify their disability to the dispatcher during an emergency call.

911 is available in all counties served by MAB. 311 is only available in Mecklenburg. If you use a cell phone, check with your service provider to determine if 911 is available through the cell phone. If it is not, you may choose to store your local 10 digit emergency number.

MECKLENBURG COUNTY:

Emergency Number: 911 or 704-336-3237

Non Emergency Number for city: 311

Fire Department and Police Department Special Population Card are done separately

Fire Department: 704-336-2441

Police Department: 311, for non-emergency

police. Each division has its own Sergeant to notify. 311 will give you the number to call M-F.

Cabarrus County

Emergency Number: 911

Call non-emergency to have "Premise" placed on the house for all emergency responders.

City of Concord

Non-emergency: 704-920-5580

City of Kannapolis

Non-emergency: 704-920-4000

Other Cabarrus county:

Non-emergency: 704-920-3000

Union County

Emergency Number: 911

Non-emergency: 704-289-1591

For special population: 704-283-3550 (Mon-Fri
8-4) for all emergency responders

Iredell County

Emergency Number: 911

Non-emergency: 704-878-3039

For special population: 704-878-5444 (Mon – Fri 8-5) speak with Brad
Brawley (assistant director)